



**CHRISTIAN SCHOOLS  
INTERNATIONAL**

**CSI Canada Insurance Plan & Trust Fund**

**UPDATE**

**Date:** February 17, 2006

- Plan Book for the CSI Insurance Plan
- Contact Information

**To:** Participating School Boards,  
Participants and Retirees

**From:** Howard Van Mersbergen

**Plan Book for the CSI Insurance Plan**

The plan book for the CSI Insurance Plan has been available for some time on the CSI web site and now printed copies are available. Included with this Update is your copy of the plan book. Take a few minutes to become familiar with the book – it can be a useful tool as you use your insurance benefits.

**Contact Information**

Occasionally, you may have questions with respect to your insurance coverage or the status of claims. Use the following contact information to find answers quickly and efficiently.

**CSI Contact Information**

- There is a link to the Manulife web site as well as claim forms and other information on the CSI web site at [www.CSOnline.org](http://www.CSOnline.org). Select “Employee Benefits” and follow the prompts.
- CSI is here to assist you and we welcome your inquiries. Contact CSI by e-mail at [bhofmann@CSOnline.org](mailto:bhofmann@CSOnline.org) or by phone at 800-635-8288, extension 230.

**Manulife Contact Information**

- Go to [www.manulife.ca](http://www.manulife.ca) to access the Manulife web site. To speak with a Manulife customer service representative, call 800-268-6195.
- For health claims, mail claim forms and documentation to:
 

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|---|---|
| Manulife Financial Group Benefits<br>Health Claims<br>PO Box 1653<br>Waterloo, ON N2J 4W1 | In Quebec: Manulife Financial Group Benefits<br>Health Claims<br>PO Box 2580, Station B<br>Montreal, QC H3B 5C6 |
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- For dental claims, mail claim forms and documentation to:
 

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| Manulife Financial Group Benefits<br>Dental Claims<br>PO Box 1654<br>Waterloo, ON N2J 4W2 | In Quebec: Manulife Financial Group Benefits<br>Dental Claims<br>PO Box 5000, Station B<br>Montreal, QC H3B 4B5 |
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