

CSI CANADA INSURANCE PLAN AND TRUST

Who should participants contact if they have questions that cannot be answered by the school staff?

Name:	Bonnie Hofmann	CSI Canada Insurance Plan
Toll Free Benefits Phone	877-274-8796, ext.230	3350 East Paris Avenue SE
Phone:	616-284-3230	Grand Rapids MI 49512
Fax Benefits Only:	616-301-2149	
Email:	Bhofmann@CSIonline.org	
Web site:	www.CSIonline.org	

What is the name of the CSI Canada Insurance Plan vendor, and who should be contacted if there is a question?

Manulife Financial Group Benefits	Customer Center # 800-268-6195. Policy Plan #=84168 Member Certificate #
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Health claim addresses:

If you live outside Quebec:	Manulife Financial Group Benefits Health Claims PO Box 1653 Waterloo ON N2J 4W1
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If you live in Quebec:	Manulife Financial Group Benefits Health Claims PO Box 2580, Station B Montreal QC H3B 5C6
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Dental claim addresses:

If you live outside Quebec:	Manulife Financial Group Benefits Dental Claims PO Box 1654 Waterloo ON N2J 4W2
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If you live in Quebec:	Manulife Financial Group Benefits Dental Claims PO Box 5000, Station B Montreal QC H3B 4B5
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Web site: www.manulife.ca/canada/canada1.nsf/public/homepage