

Who should participants contact if they have questions that cannot be answered by the school staff?

Name	Lois Landheer	CSI Insurance Plan & Trust Fund
Toll Free Benefits Phone:	877-274-8796, ext. 233	3350 East Paris Avenue SE
Phone:	616-284-3233	Grand Rapids MI 49512-3054
Fax Benefits Only:	616-301-2149	
Email:	l.landheer@csionline.org	
Web site:	www.csionline.org	

What are the names of the CSI Insurance Plan Vendors, and who should be contacted if there is a question?

Priority Health	<u>Customer Service No:</u>
1231 East Beltline NE	616-942-1221
Grand Rapids, MI 49505	800-446-5674
Website: www.priority-health.com	

Trustmark

Website: www.trustmarkins.com

PHCS Medical Claims	800-537-8275
PO Box 2942	
Clinton, IA 52733	
Website: www.phcs.com	

Midlands Choice Medical Claims	800-605-8259
(Iowa only)	
PO Box 247017	
Omaha, NE 68124-7017	
Website: www.midlandschoice.com	

MedCost Preferred Medical Claims	800-722-2157
(North and South Carolina)	
PO Box 25307	
Winston-Salem, NC 27114	
Website: www.medcost.com	

Delta Dental Claims	800-524-0149
PO Box 9085	
Farmington Hills, MI 48333-9085	
Website: www.deltadental.com	

VSP (Vision Service Plan)

Website: www.vsp.com

800-877-7195
(also for Provider Directory)